

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Leo Stoller d/b/a CENTRAL MFG. P.O. Box 35189 Chicago, IL 60707

Trademark:

AIRFRAME BUSINESS

SOFTWARE, INC.

Opposer,

Application SN:

78-233,204

VS.

Int. Class No:

09

Airframe Business Software, Inc. 800 Southwood Blvd, Suite 105 Incline Village, NV 89451

Filed:

April 2, 2003

Applicant.

HARANI DARK KORDI DARK KINI DARK KOM DOLA KARI DIDI

TTAB/FEE (IN TRIPLICATE)

04-13-2004

U.S. Patent & TMOfc/TM Mail Ropt Dt. #22

AIRFRAME vs. AIRFRAME

NOTICE OF OPPOSITION

- 1. In the matter of Intent to Use Application SN: 78-233,204, for the mark AIR-FRAME, in Int. Class 09 for computer software for database management of business processes and information management.
- 2. The Opposer or its predecessor in title, has priority of use in Common Law for the mark AIRFRAME on a broad range of goods and services which are listed in the Federal Registrations, and on similar goods, related goods, and competitive goods to those of the Applicant, namely business software, including database management for email programs; web site development; web site management and hosting, etc., since at least as early as 1996. See the goods listed in the attached Registrations Numbers, herein relied upon in support of this Opposition, 2,137,218, 2,128,940, 2,138,609, 2,137,059 and 2,138,806. The Opposer has prior of use on business software and similar, related and competitive goods, sold in the same channels of trade, and sold to the identical customers that Applicant's goods are sold in, and/or are to be sold. The Opposer or its predecessor in title, has priority of use of the mark AIRFRAME on similar goods as early as 1996.

04/15/2004 EPINA1 00000025 78233204

01 FC:6402

300.00 BP

- 3. The Opposer, has priority of use of the mark AIRFRAME in numerous classes of goods and services, listed in the attached Registrations. The Opposer holds rights to a family of AIRFRAME marks, promoted together, as are well known to the Applicant, which goods are sold in the same channels of trade and to similar customers as Applicant's since at least as early as 1996 and hereby opposes registration of the confusingly similar mark AIRFRAME, Application Serial No. 78-233,204.
- 4. There is no issue as to priority. The Applicant's intent to use date is subsequent to the issuance date of Opposer's said Registrations and its listed first use dates.
- 5. Opposer has sold its goods listed in the aforesaid Registrations under the aforesaid AIRFRAME marks as herein before referred to throughout the United States. Opposer has developed an exceedingly valuable goodwill in respect to the AIRFRAME marks covered by the aforesaid Registrations.
- 6. By virtue of its efforts, and the expenditure of considerable sums for promotional activities and by virtue of the excellence of its products, the Opposer has gained for its listed marks a most valuable and famous reputation.
- 7. The Opposer licenses the AIRFRAME mark for a wide variety of collateral merchandise and expends substantial sums of money on policing the use of Opposer popular and famous trademark on a broad range of goods
- 8. The Opposer holds rights ¹, in the following well-known AIRFRAME trademark

^{1. §16.13} McCARTHY ON TRADEMARKS, II. Ownership. Who Is Owner Of Trademark, [1] Introduction, Trademarks have often been held to be a kind of "property." In discussing "ownership of a trademark, we must recognize that we are dealing with intangible, intellectual property. "Ownership" means that one possesses a right which will be recognized and upheld in the courts: To say one has a "trademark" implies ownership and ownership implies the right to exclude others. If the law will not protect one's claim of right to exclude others from using an alleged trademark, then he does not own a "trademark", for that which all are free to use cannot be a trademark. Application of Deister Concentrator Co., 48 CCPA 952, 289 F.2d 496, 129 USPQ 314 (1961). Trademark ownership inures to the legal entity who is in fact using the mark as a symbol of origin. The Federal Trademark Register can be rectified in order to correct the ownership of a registered mark or a pending application. Chapman v. Mill Valley Cotton, 17 USPQ2d 1414 (TTAB 1990) (Opposer Alpha alleged that she, not applicant, owned the mark. Applicant was a joint venture composed of parties Alpha and Beta. After some litigation in state court, the parties filed an assignment from party Beta to party Alpha amounting to a concession that Alpha was indeed the owner of the mark. The Board viewed the TLRA 1989 amended version of §18, which permits rectifying the "register" as broad enough to include changing the name of the owner of an application, as well as of an issued registration.

Registrations, all of which are incorporated herein, and notice is hereby given that Opposer relies upon the following *AIRFRAME* Registrations Numbers: 2,137,218; 2,128,940; 2,138,609; 2,137,059 and 2,138,806.

•

- 9. Since 1996 the Opposer has forcefully extended its *AIRFRAME* trademark into the Applicant's market and today is a model for other in the trademark marketing and licensing industry in handling successfully brand extension as well known to the Applicant.
- 10. The trademark proposed for registration by the Applicant, namely AIRFRAME is substantially incorporated in its entirely in Opposer's mark AIRFRAME and AIRFRAME is applied to similar goods, related goods and competitive goods, as those sold by Opposer and so nearly resemble the Opposer's mark as to be likely to confuse therewith and mistaken therefore.
- 11. On *January 13*, 2004, the Opposer sent correspondence to Applicant's president. See a true and correct copy attached hereto.
- 12. The Applicant's mark **AIRFRAME** is deceptively similar to Opposer's *AIR-FRAME* mark so as to cause confusion and lead to deception as to the origin of Applicant's goods bearing the Applicant's mark.
- 13. If the Applicant is permitted to use and register his AIRFRAME for his goods, as specified in the application herein opposed, confusion in trade resulting in damage and injury to the Opposer would be caused and would result by reason of the similarity between the Applicant's mark and the Opposer's mark. Persons familiar with Opposer's mark AIRFRAME would be likely to buy applicant's goods as and for a product made and sold by the Opposer. Any such confusion in trade inevitably would result in loss of sales to the Opposer. Further more, any defect, objection or fault found with Applicant's products marketed under its AIRFRAME mark would necessarily reflect upon and seriously injure the reputation which the Opposer has established for its products merchandised under its AIRFRAME marks for over 20 years.
- 14. If the Applicant were granted the registration herein opposed, it would thereby obtain at least a *prima facie* exclusive right to the use of its mark. Such registration would be a

source of damage and injury to the Opposer.

ţ

- 15. Opposer asserts that there is a likelihood of confusion between the Applicant's mark **AIRFRAME** and the Opposer's registered family of *AIRFRAME* and *AIRFRAME* formative marks under Trademark Act Section 2(d), 15 U.S.C. Section 1052(d).
- 16. Opposer asserts that its mark *AIRFRAME* is well known and/or famous and that the Applicant seeking registration of the confusingly similar mark **AIRFRAME**, which when used would cause dilution under section 43(c). Opposer's mark became famous in 1999.
- 17. If Applicant's mark **AIRFRAME** is allowed to register it will lessen the capacity of Opposer's famous mark *AIRFRAME* to identify and distinguish its goods or services and to license its well known *AIRFRAME* BRAND NAME.
- 18. The Opposer uses its well-known AIRFRAME mark as a trade name, corporate name, service mark and trademark since at least as early as 1988 and is engaged in an aggressive AIRFRAME licensing and marketing program as well known to the Applicant.
- 19. The Opposer, located in Chicago, Illinois, believes that it will be damaged by registration of the mark **AIRFRAME** shown in Application SN 78-233,204 and hereby opposes same. The Opposer uses its *AIRFRAME* mark as a trade name, corporate name, service mark and trademark and engages in an aggressive licensing program for over 20 years as well known to the Applicant.
- 20. The Opposer has used the trademark AIRFRAME as a trade name, service mark and house mark in interstate commerce, since at least as early as 1988, long prior to Applicant's submission of its application for Federal Registration of the mark AIRFRAME.
- 21. The Opposer is the exclusive worldwide Licensor of the mark *AIRFRAME* as listed in the 1999 Licensing Resource Directory, as well known to the Applicant.
- 22. The Opposer has priority of use, as early as 1996, on the same, similar or competitive goods, business software, including database management for email programs; web site development; web site management and hosting, etc., as previously stated and on the goods listed in Federal trademark registrations.
 - 23. The use of the Applicant's mark AIRFRAME sought to be registered in the afore-

said application is likely to blur the distinctiveness of the Opposer's famous AIRFRAME trademark(s).

- 24. The use of the Applicant's mark AIRFRAME sought to be registered in the aforesaid application is likely to cause confusion, mistake or deception in the buying public or cause the public to believe that there is a connection between the parties, or a sponsorship of Applicant's goods by Opposer.
- 25. The Applicant's mark AIRFRAME is confusingly similar to Opposer's mark AIRFRAME marks.
- 26. Since at least as early as 1988, the Opposer has been, and is now, using the mark AIRFRAME in connection with the sale of goods and/or services in numerous classes. Said use has been valid and continuous since said date of first use and has **not** been abandoned.
- 27. If the Applicant is permitted to register the mark, and thereby, the *prima facie* exclusive right to use in commerce the mark **AIRFRAME** on the goods licensed and sold by the Opposer, confusion is likely to result from any concurrent use of Opposer's mark *AIRFRAME* and that of the Applicant's alleged mark **AIRFRAME** all to the great detriment of Opposer, who has expended its lifetime and considerable sums and effort in promoting its well known mark.
- 28. Purchasers are likely to consider the goods and/or services of the Applicant sold under the mark AIRFRAME as emanating from the Opposer, and purchase such products as those of the Opposer, resulting in loss of sales to Opposer.
 - 29. The Opposer's famous family of AIRFRAME marks are marketed in concert.
- 30. The Applicant's goods defined in its application does not identify with reasonable certainty what goods are to be covered under the mark **AIRFRAME**.
- 31. Upon information and belief, said application was obtained fraudulently in that the formal application papers filed by Applicant, stated that Applicant had a intent to use date of April 2, 2003. Said statement was false. Said false statement was made with the knowledge and belief that it was false, with the intent to induce authorized agents of the U.S. Patent and Trademark Office to grant said registration.

- 32. Applicant's mark AIRFRAME is similar to Opposer's mark AIRFRAME.
- 33. The Applicant uses its said mark AIRFRAME BUSINESS SOFTWARE, INC. as a tradename.
- 34. The Applicant uses its said mark AIRFRAME BUSINESS SOFTWARE, INC. as a commercial name.
- 35. Said application was obtained *fraudulently* in that the formal application papers filed by Applicant contained false specimens of use. Said specimens of use submitted with Applicant's application do not accurately represent Applicant's actual use of its mark, and were submitted with the intent to induce authorized agents of the U.S. Patent and Trademark Office to grant said registration.
- 36. Upon information and belief, said statement of use of the mark AIRFRAME on the goods in question, was made by an authorized agent of Applicant with the knowledge and belief that said statements was false. Said false statements were made with the intent to induce authorized agents of the U.S. Patent and Trademark Office to grant said registration.
- 37. Applicant admits that its mark **AIRFRAME** was not applied for according to its correct type, as shown in its said application.
- 38. Upon information and belief, Applicant's Intent to Use application was signed with the knowledge that another party had a right to use the mark in commerce on the same or similar goods.
- 39. Concurrent use of the mark **AIRFRAME** by the Applicant and *AIRFRAME* by the Opposer may result in irreparable damage to Opposer's Marketing and/or Trademark Licensing Program, reputation and goodwill.
- 40. If the Applicant is permitted to obtain a registration of the mark **AIRFRAME**, a cloud will be placed on Opposer's title in and to its trademark, *AIRFRAME*, and on its right to enjoy the free and exclusive use thereof in connection with the sale of its goods and/or goods, and on its Trademark Licensing Program, all to the great injury of the Opposer.
- 41. Upon information and belief, Applicant's use application was signed with the knowledge that another party had a right to use the mark in commerce.

42. The Applicant had no valid intent to use its mark in commerce.

43. The Applicant has filed for trademark Application SN: 78-319,600 for the solo

word mark AIRFRAME, alleging a first use date of 2000.

(a) Applicant's alleged first use date of 2000 in its application 78-319,600 represents a

fraud on the PTO in that the said Applicant was not even in business as of the alleged

first use date of Application SN 78-319,600 for the mark AIR FRAME See attached

true and correct copies of Applicant's web sights and press releases attached hereto and

made a part here of.

43(a). Applicant has unclean hands as a result of its unlawful conduct to obtain Appli-

cation SN 78-319,600 for the mark AIR FRAM and thus Applicant should be denied registra-

tion of Application SN 78-233,204.

44. The registration to Applicant of the mark AIRFRAME shown in the aforesaid

application is likely to and will result in financial and other injury and damage to the Opposer

in its business and in its enjoyment of its established rights in and to its said mark AIRFRAME.

WHEREFORE, Opposer prays that the said Application for the trademark AIR-

FRAME be denied, that no registration be issued thereon to Applicant, and that this Notice of

Opposition be sustained in favor of the Opposer and that Opposer is entitled to judgment.

Opposer hereby gives notice under Rule of Practice that after hearing and in any appeal

on this opposition proceeding, it will rely on its family of famous AIRFRAME registrations

incorporated herein by reference as if fully copied and attached and all of the goods listed and

covered thereunder, in support of this Notice of Opposition.

The Opposer prays for such other and further relief as may be deemed by the Director

of Patents and Trademarks to be just and proper.

\$300.00

Fee

enclosed.

eo Stoller d/b/a

Respectfally su

CENTRAL MFG. Opposer

Trademark & Licensing Dept.

P.O. Box 35189

Chicago, Illinois 60707-0189

773 283-3880 FAX 708 453-0083

Date: April 13, 2004

DECLARATION

The undersigned, Leo Stoller, declares: that he the sole owner of Leo Stoller d/b/a Central Mfg and President, its closly held related company, CENTRAL MFG. CO., both established, founded and operated by Leo Stoller as such, is authorized to execute this document on its behalf, that all statements made of his own knowledge are true and all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code.

The Opposer submits true and correct of the Registrations of its AIRFRAME marks, which the Opposer, Leo Stoller owns by assignment from CENTRAL MFG. CO., Registration Nos: 2,137,218, 2,128,940, 2,138,609, 2,137,059 and 2,138,806. Notice of Reliance is hereby given that these registrations (1 each) are offered into evidence and given in support of Opposer's Notice of Opposition.

Dated: April 13, 2004

Leo Stoller \d\b/\a/Central Mfg.

By: c

Leo Stoller, President CENTRAL MFG. CO.

Certificate of Express Mailing

I hereby certify that the foregoing document is being sent by Express Mail, No: ER 854975753 US with the United States Postal Service in an envelope addressed to:

Box TTAB/FEE

Assistant Commissioner of Patents and Trademarks,

2900 Crystal Drive,

Arlington, Virginia 2220273513

Leo Stoller

April 13, 2004

D:\MARKS32\AIRFRAME.OPP

Prior U.S. Cls.: 22 and 39

Reg. No. 2,137,218

United States Patent and Trademark Office

Registered Feb. 17, 1998

TRADEMARK PRINCIPAL REGISTER

AIR FRAME

S INDUSTRIES, INC. (DELAWARE CORPORA-TION) P O BOX 417-120 CHICAGO, IL 606417120

FOR: ATHLETIC SHOES; CLOTH BABY BIBS; BANDANNAS; BASEBALL CAPS; BASE-BALL SHIRTS; BLOUSES; BABY BUNTINGS; CAPS; CASUAL PANTS; CASUAL SHOES; CHILDREN'S WEAR, NAMELY, PANTS. SHIRTS, PAJAMAS, STOCKINGS, UNDER-WEAR, HATS, SHOES; COLLARS COVER-ALLS; DRESS SHIRTS; DRESSES; GARTER BELTS; GLOVES; GOLF SHIRTS; SHIRTS; HATS; HOSIERY; JACKETS; JEANS; JUMPERS; KNIT SHIRTS; LEG WARMERS; LINGERIE; MITTENS; NECKTIES; NEGLI-GEES; PAINTER'S CAPS; PAJAMAS; PARKAS; POLO-TYPE SHIRTS; PONCHOS; ROBES; RUN-NING SHOES; RUNNING SHORTS; SCARVES; SHIRTS; SHAWLS; SHOES; SHORTS; SKI JACK-ETS; SKIRTS; SLACKS; SLEEPWEAR; SLIPS; NON-PROTECTIVE SNOWMOBILE SUITS; SOCKS; SPORT SHOES; SUNSUITS; SUN VISORS; SUSPENDERS; SWEATBANDS; SWEAT PANTS; SWEAT SHIRTS; SWEAT SHORTS; SWEATERS; SWIMWEAR; SWIMSUITS; T-SHIRTS; TANK TOPS; TENNIS SHIRTS; TIES; TIGHTS; TRACKSUITS; UNDERWEAR; VESTS; WALKING SHORTS; WIND RESISTANT JACKETS; WORKPANTS; WRIST BANDS, IN CLASS 25 (U.S. CLS. 22 AND 39).

FIRST USE 1-0-1988; IN COMMERCE 1-0-1988.

SER. NO. 75-242,656, FILED 2-18-1997.

Prior U.S. Cls.: 19, 21, 23, 31, 35 and 44

United States Patent and Trademark Office

Reg. No. 2,128,940 Registered Jan. 13, 1998

TRADEMARK PRINCIPAL REGISTER

AIR FRAME

S INDUSTRIES, INC. (DELAWARE CORPORA-TION) P O BOX 417-120 CHICAGO, IL 606417120

FOR: MOTORCYCLES, BICYCLES, BOATS, TIRES, IN CLASS 12 (U.S. CLS. 19, 21, 23, 31, 35 AND 44).

FIRST USE 1-0-1988; IN COMMERCE 1-0-1988.

SER. NO. 75-228,505, FILED 1-21-1997.

Prior U.S. Cls.: 21, 23, 26, 36 and 38

Reg. No. 2,138,609

United States Patent and Trademark Office

Registered Feb. 24, 1998

TRADEMARK PRINCIPAL REGISTER

AIR FRAME

1-0-1988.

S INDUSTRIES, INC. (DELAWARE CORPORA-TION) P O BOX 35189 CHICAGO, IL 607070189

FOR: AUDIO CASSETTES, AUDIO TAPES, AUDIO DISCS, AND PHONOGRAPH RECORDS FEATURING SCIENCE FICTION MATTER; VIDEO DISCS, MOTION PICTURE FILMS, AND PRERECORDED VIDEOTAPES, FEATURING **ANIMATED** WORKS ABOUT SCIENCE FICTION MATTER; BINOCU-LARS, CALCULATORS; BLANK AUDIO CAS-SETTES; BLANK VIDEO CASSETTES, AIR TANKS FOR USE IN SCUBA DIVING; ELEC-TRIC IRONS; ELECTRONIC FLYING INSECT LIGHT TRAPS, ELECTRONIC GARAGE DOOR LOCKS; EYEGLASSES AND SUNGLASSES

AND FRAMES THERE FOR; CASES FOR EYE-GLASSES AND SUNGLASSES; LIFE JACKETS: LIFE BELTS; LIFE NETS; DECORATIVE RE-FRIGERATOR MAGNETS; SLIDE PROJEC-TORS; PHOTOGRAPHIC SLIDE TRANSPAR-ENCIES; PHOTOGRAPHIC VIDEO CAMERAS AND LENSES THERE FOR; RADIOS; SAFETY GOGGLES: TELEPHONES; TELESCOPES; ELECTRONIC CALENDARS, NAMELY, HAND-HELD PERSONAL ELECTRONIC DEVICES SCHEDULING APPOINTMENTS, IN CLASS 9 (U.S. CLS. 21, 23, 26, 36 AND 38). **FIRST** USE 1-0-1988; IN COMMERCE

SER. NO. 75-228,497, FILED 1-21-1997.

Prior U.S. Cls.: 100, 101 and 107

Reg. No. 2,137,059

United States Patent and Trademark Office

Registered Feb. 17, 1998

SERVICE MARK PRINCIPAL REGISTER

AIR FRAME

S INDUSTRIES, INC. (DELAWARE CORPORA-TION) P O BOX 35189 CHICAGO, IL 607070189

FOR: SERIES OF TELEVISION AND RADIO PROGRAMS ABOUT SCIENCE FICTION; MUSICAL ENTERTAINMENT SERVICES IN THE NATURE OF LIVE PERFORMANCES BY A VOCAL GROUP; ARCADE SERVICE FOR VIDEO AMUSEMENT GAMES; ORGANIZING AND CONDUCTING SPORTING EVENTS FOR TENNIS AND GOLF; AMUSEMENT PARK

SERVICES IN THE NATURE OF CHILDREN'S BOUNCING RIDE; CONDUCTING AEROBATIC COMPETITIONS; EDUCATIONAL SERVICES, NAMELY, PROVIDING WORKSHOPS, LECTURES, COURSES AND GROUP INSTRUCTION IN TRADEMARK LICENSING, IN CLASS 41 (U.S. CLS. 100, 101 AND 107).

FIRST USE 1-0-1988; IN COMMERCE 1-0-1988.

SER. NO. 75-230,338, FILED 1-23-1997.

Prior U.S. Cls.: 22, 23, 38 and 50

Reg. No. 2,138,806

United States Patent and Trademark Office

Registered Feb. 24, 1998

TRADEMARK PRINCIPAL REGISTER

AIR FRAME

S INDUSTRIES, INC. (DELAWARE CORPORA-TION) P O BOX 417-120 CHICAGO, IL 606417120

FOR: TOYS AND SPORTING GOODS, NAMELY, TENNIS RACKETS, GOLF CLUBS, TENNIS BALLS, BASKETBALLS, BASEBALLS, SOCCER BALLS, GOLF BALLS, CROSS BOWS, TENNIS RACKET STRINGS AND BADMINTON SHUTTLECOCKS, TOY AIRPLANES, HOBBY CRAFT KITS FOR BUILDING TOY AIRPLANES, TOY BUILDING STRUCTURES, AND TOY BICYCLES NOT INTENDED FOR

RIDING, POOL CUES, POOL TABLES, DARTS, BILLIARD BALLS, BILLIARD CUE CASES, BILLIARD CUE RACKS, BILLIARD GLOVES, FISHING RODS, HOCKEY STICKS, HOCKEY PUCKS, PING PONG PADDLES, PING PONG BALLS, IN CLASS 28 (U.S. CLS. 22, 23, 38 AND 50).

FIRST USE 1-0-1988; IN COMMERCE 1-0-1988.

SER. NO. 75-242,655, FILED 2-18-1997.

AIR FRAME

LICENSING AIR FRAME BRAND PRODUCTS & SERVICES

SINCE 1985

P.O. Box 35189, Chicago, IL 60707-0189

VOICE 773/283-3880 * FAX 708/453-0083 * WEB PAGE: www.rentamark.com

January 13, 2004
PRESIDENT
AIRFRAME BUSINESS SOFTWARE, INC.
800 Southwood Blvd., Suite 105
Incline Village, Nevada 89451

Dear President:

Re: INFRINGEMENT OF THE "AIR FRAME" TRADEMARK REGISTRATION

Please be advised that we are the owner of all right, title and interest in and to the mark AIR FRAME. These AIR FRAME mark(s) are registered with the United States Patent and Trademark Office in numerous classes of goods and services. We are also the exclusive worldwide Licensor of the mark AIR FRAME as contained in the Who's Who in the Licensing Industry.

TRADEMARK:	<u>REG. NO:</u>
AIR FRAME	2,138,806
AIR FRAME	2,138,609
AIR FRAME	2,128,940
AIR FRAME	2,137,218
AIR FRAME	2,137,059

We have just learned that your company is using the AIR FRAME mark as a corporate name, trademark, tradename, domain name, and/or service mark. It is our opinion that the unauthorized use of our well-known AIR FRAME mark constitutes an infringement of our common law rights in and to the mark AIR FRAME and/or our registered trademarks, if not actual counterfeiting. If your mark were ever to publish for opposition we will oppose it and/or file a petition to cancel it.

In arguendo, if the said products or services are different, both federal and state laws protect the owner of a famous and distinctive trademark from "dilution" of its mark. The FTDA provides, in pertinent part, that

the owner of a famous mark shall be entitled, subject to the principles of equity and upon such terms as the court deems reasonable, to an injunction against another person's commercial use in commerce of a mark or trade name, if such use begins after the mark has become famous and causes dilution of the distinctive quality of the mark.

15 U.S.C. §1125(c)(1). The FTDA defines "dilution" to mean:

the lessening of the capacity of a well known mark to identify and distinguish goods or services,

- (1) competition between the owner of the famous mark and other parties, or
- (2) likelihood of confusion, mistake, or deception.

15 U.S.C. §1127:

likelihood of injury to business reputation of dilution of the distinctive quality of a mark or trade name shall be a ground for injunctive relief in cases of infringement of a mark registered or not registered or in cases of unfair competition, notwithstanding the absence of competition between the parties or the absence of confusion as to the source of goods or services.

N.Y. Gen. Bus. Law §360-/(McKinney Supp. 1999) (emphasis added) (formerly §368-d).

The type of dilution pertinent to the present case is "blurring," a process that may occur "where the defendant uses or modifies the Plaintiff's trademark to identify the defendant's goods or services, raising the possibility that the mark will lose its ability to serve as a unique identifier of the plaintiff's product." Homel, 73 F. 3d at 506 (quoting Deere & Co. v. MTD Products, Inc., 41 F. 3d 39, 43 (2d Cir. 1994) (emphases in original). "Injury to the mark selling power need not involve any confusion as to source or sponsorship. The legislative history of §368-d underscores this understanding by giving examples of hypothetical violations: DuPont shoes, Buick aspirin tablets, Schiltz varnish, Kodak pianos, Bulova gowns, and so forth." Hormel, 73 F. 3d at 506 (quoting 1954 N.Y. Legis. Ann. 49-50).

In sum, in order to prevail on a dilution claim we are not required to prove likelihood of confusion. Trademark dilution statutes are designed to:

cover those situations where the public knows that the defendant is not connected to or sponsored by the Plaintiff, but the ability of the Plaintiff's mark to serve as a unique identifier of the Plaintiff's goods or services is weakened because the relevant public now also associates that designation with a new and different source... Thus, where the classic likelihood of confusion test leaves off, the dilution theory begins.

We will be substantially and irreparably damaged should this infringement and counterfeiting continue. We, therefore, request that <u>AIRFRAME BUSINESS SOFTWARE, INC.</u> immediately cease and desist from the use of AIR FRAME BUSINESS SOFTWARE, INC. as a corporate name and/or trademark. In order to mitigate further damages, the following actions on your part are required:

- immediate discontinuance of all use of the subject trademark;
- turning over to us all materials in your possession which bear the subject trademark;

and

- an accounting of all sales made to date of the bearing of such mark

Please understand that should you not immediately take the above actions and should litigation become necessary, we will also demand:

- an award of damages for all lost sales and profits; and
- an award of attorneys' fees

We strongly recommend that you present this letter to your attorney and have him or yourselves call us as soon as possible on or by February 10, 2004, to resolve this matter amicably.

If we do not hear from you by that time, we will presume that you do not intend to voluntarily take the necessary actions outlined above.

We await your response.

Most cordially,

Leo Stoller AIR FRAME P O Box 35189 Chicago, IL 60707 Tel: 773/283-3880

FAX: 708/453-0083

enclosures

C:\MARKS28\AFB2.C&D



UNITED STATES PATENT AND TRADEMARK OFFICE

Home

Index

Search

System **eBusiness** Álerts

News & Notices

Contact Us

Trademark Electronic Search System(Tess)

TESS was last updated on Fri Jan 9 04:25:59 EST 2004

PTO HOME TRADEMARK TESS HOME NEW USER STRUCTURED FREE FORM BROWSE DICT

Center

Воттом

HELP

PREVIST CURRLIST NEXTLIST

FIRST DOC PREV DOC NEXT DOC LAST DOC

Please logout when you are done to release system resources allocated for you.

Start | List At: |

OR Jump to record:

Record 1 out of 14

Check Status

(TARR contains current status, correspondence address and attorney of record for this mark. Use the "Back" button of the Internet Browser to return to TESS)

Typed Drawing

Word Mark

AIRFRAME

Goods and

IC 009. US 021 023 026 036 038. G & S: web-based business automation software. FIRST USE:

Services

20000000, FIRST USE IN COMMERCE: 20000000

Mark Drawing

Code

(1) TYPED DRAWING

Serial Number

78319600

Filing Date

October 28, 2003

Current Filing

Basis

1A;1B

Original Filing

Basis

1A;1B

Owner

(APPLICANT) Airframe Business Software CORPORATION DELAWARE 800 Southwood

Blvd.Suite 105 Incline Village NEVADA 89451

Type of Mark

TRADEMARK

Register

PRINCIPAL

Live/Dead

LIVE

Indicator

PTO HOME FIRST DOC PREV DOC NEXT DOC LAST DOC

TRADEMARK TESS HOME NEW USER STRUCTURED FREE FORM

BROWSE DICT

TOP

HELP

PREVIST CURRLIST NEXT LIST

HOME | INDEX | SEARCH | SYSTEM ALERTS | BUSINESS CENTER | NEWS&NOTICES |

CONTACT US | PRIVACY STATEMENT

Latest Status Info

Page 1 of 2

Thank you for your request. Here are the latest results from the TARR web server.

This page was generated by the TARR system on 2004-01-09 14:26:55 ET

Serial Number: 78319600

Registration Number: (NOT AVAILABLE)

Mark (words only): AIRFRAME

Standard Character claim: No

Current Status: Newly filed application, not yet assigned to an examining attorney.

Date of Status: 2003-11-13

Filing Date: 2003-10-28

Transformed into a National Application: No

Registration Date: (DATE NOT AVAILABLE)

Register: Principal

Law Office Assigned: LAW OFFICE 102

If you are the applicant or applicant's attorney and have questions about this file, please contact the Trademark Assistance Center at TrademarkAssistanceCenter@uspto.gov

Current Location: 042 - NEW APPLICATION PROCESSING

Date In Location: 2003-11-13

LAST APPLICANT(S)/OWNER(S) OF RECORD

1. Airframe Business Software

Address:

Airframe Business Software 800 Southwood Blvd.Suite 105 Incline Village, NV 89451

United States

Legal Entity Type: Corporation

State or Country of Incorporation: Delaware

Phone Number: 7758329114 **Fax Number:** 7758329115

GOODS AND/OR SERVICES

web-based business automation software

International Class: 009 First Use Date: 2000-00-00

First Use in Commerce Date: 2000-00-00

http://tarr.uspto.gov/servlet/tarr?regser=serial&entry=78319600

Basis: 1(a)

ADDITIONAL INFORMATION

(NOT AVAILABLE)

MADRID PROTOCOL INFORMATION

(NOT AVAILABLE)

PROSECUTION HISTORY

2003-11-24 - TEAS Preliminary Amendment Received

2003-11-21 - New Application Entered In Tram

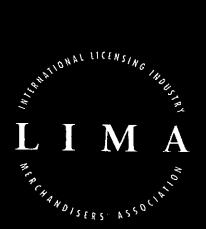
CONTACT INFORMATION

Correspondent (Owner)

Airframe Business Software 800 Southwood Blvd.Suite 105 Incline Village, NV 89451

Phone Number: 7758329114 **Fax Number:** 7758329115

The 1999 LIMA Licensing Resource Directory



Source for orld of Licensing

ENERAL INFORMATION

TABLE OF CONTENTS

THE 1999 LIMA Licensing Resource Directory

Published by

International Licensing Industry Merchandisers' Association (LIMA)

350 Fifth Avenue, Suite 2309

New York, NY 10118 Tel: 212-244-1944 Fax: 212-563-6552 www.licensing.org

Executive Director
Charles M. Riotto

Administrative Director Louise Q. Caron

Marketing Communications Director Jodi S. Levin

Director, Member Relations Richard J. Lerman, CCM

Office Assistant Natalie N. Hart

Copyright" 1999. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form by any means including, but not limited to, electronic, mechanical, photocopying, recording or otherwise, without prior written permission from The International Licensing Industry Merchandisers' Association.

Every effort has been made to ensure that The 1999 LIMA Licensing Resource Directory provides dependable, accurate information. However, the publisher does not warrant that the data herein is completely free of errors and cannot be held responsible for oversights or omissions. In addition, the contents reflect data received by the publisher as of the book's closing date of March 15, 1999; any information received after that date would not be reflected in this edition.

Ш	Welcome Message From the Executive Director
v	LIMA Board of Directors
VI	LIMA Officers
VIII	Past LIMA Awards Winners
XII	The Murray Altchuler Licensing Hall of Fame
XIII	LIMA: Meeting the Needs of the Global Licensing Industry
1	Index by Company Name
29	Index of LIMA Member Firms
41	Index of International Firms
45	Index of Agent Firms
49	Listing by Contact Name
101	Listing of Licensor/Licensing Agent Firms
187	Listing of Licensee Firms
267	Listing of Support/Retailer Firms
313	Listing of Firms by Category - Licensors/Agents
323	Listing of Firms by Category - Licensees
331	Listing of Firms by Business Type - Support/Retailer Firms
337	Listing by Property - Licensors/Agents
415	Listing by Property - Licensees



488

Advertisers Index

WELCOME LETTER FROM THE EXECUTIVE DIRECTOR



Your licensing reference for the new millenium.

Charles on Riotto

With this, the fifth edition of The LIMA Licensing Resource Directory, the Licensing Industry Merchandisers' Association takes a giant step forward in anticipation of the challenges and opportunities of Year 2000. Welcome!

The Directory – the most comprehensive and accurate reference published for the licensing industry – is for LIMA a practical endeavor as well as a symbolic one. If you wish to reference properties, agencies, manufacturers or support organizations, for example, the information is literally in your hands. Detailed listings and indexes by company, contact, category and product will help you find what you need with a minimum of time and effort.

At the same time, the Directory is a very tangible piece of evidence that LIMA is moving into the new millennium organized, energized and prepared to offer the industry more and better services than ever. We've doubled our staff and are continuously increasing our services to the industry. If you're not already one of LIMA's 800 members worldwide, please consider joining us.

If your name is not on the current LIMA roster, or even if it is – I hope you will read the message on page XIII from our President Brian P. Hakan to learn more about what we do. Please contact our offices or visit our Web site – www.licensing.org – for more information and a membership application.

There's never been a better time to be in the licensing industry or a member of LIMA! Don't be left behind.

Sincerely,

Charles M. Riotto

Executive Director



1999

LISTING OF LICENSOR/AGENT FIRMS

Starlog Group

475 Park Avenue South
New York, NY 10016
Tel: (212) 889-2830 ext 202; Fax: (212) 889-7933
E mail: rita@starlog group.com
Rita Eisenstein



Properties: Fangoria, Starlog Magazine

Stealth Sentra Terminator & Dark Star Licensing

dba Rent-A Mark
P.O. Box 35189
Chicago, IL 60707-0189
Tel: (773) 283-3880; Fax: (708) 453-0083
Website: www.b45dir.com/rentamark
Leo Stoller

Properties: 24 Karat, Aerospace, Airframe, Ambush, Annihilator, Aquilla, Battlefield Medicine, Blitzkrieg, Checkmate, Chestnut, Collider, CreativeTravel, Dark Star, Eliminator, Fable, Fire Power, Footnote, GameTime, Havoc, Hypersonic, Intruder, Liquid Cool, Love Your Body, Merchant Of Venice, Night Stalker, Phalanx, Renaissance, Sentra, Sexual Chemistry, Star Lite, Stealth, Stradivarius, Street Smart, Terminator, The Limits of Endurance, Tirade, Torrent, Trail Side, Tree House, Triana, Trident, Trillium, Turbojet, Velocity, White Line Fever

Stephen Lawrence Company Licensing Corporation

35 State Street Carlstadt, NJ 07072 Tel: (201) 807-0500; Fax: (201) 896-3824 Lynda Coyle

Properties: Stephen Lawrence Designs

Sterling Licensing Ltd.

#4 The Old School
Town Lane
Woodburn Green, BK HP100PH
United Kingdom
Tel: 441628529389; Fax: 441628529632
Carolyn Froud

Sterling/McFadden

233 Park Avenue S., 5th Floor New York, NY 10003 Tel: (800) 553-9014, (212) 780-3590; Fax: (800) 553-9014 Ed Konick

Properties: "16", "Baseball Illustrated", "Black Beat", "Daytime TV", "Intimacy", "Jive", "Metal Edge", "Metal Maniacs", "Pro Basketball Illustrated", "Right On!", "Sisters In Style", Modern Screen's Country Music

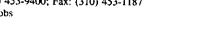
Stone America Marketing (Agent) One Meadowlands Plaza

Rutherford, NJ 07073
Tel: (201) 507-9431; Fax: (201) 507-0090
Robert Stone, President; Liza Greenwald, Vice
President; Jaime Lichler, Account Coordinator

Properties: Big Guy International, Chic Simple, Dr. Atkins, Hank Player USA, Jack Hanna's Animal Adventures, Mickey Mantle Estate, Patricks Pals, Raggs Kids Club, Richard Simmons Mall Tours, Slimamander, The Treeples

Stonefield Josephson

1620 26th Street, Suite 400 South Province, CA 90404-4002 Tel: (310) 453-9400; Fax: (310) 453-1187 Larry Jacobs



Stroke's Club, Inc.

440 21 Avenue, NE Calgary, Alberta TZE 156 Canada Tel: (403) 276-4962; Fax: (403) 244-6426 Craig Whitney

Strole Associates (Agent)

Box 6035 Huntington Beach, CA 92615-6035 Tel: (714) 962-8843; Fax: (714) 962-1769 David Strole

Properties: Carol Widmann, Cheri L. Strole, Darcie Heater, Laurie Campbell, Marina Anderson, Tammy Jensen

Studio Chikara (Agent)*

43-23 Colden Street, Suite #18-K Flushing, NY 11355 Tel: (718) 762-9153; Fax: (718) 762-9153 E-mail: stuchikara@aol.com Website: www.studiochikara.net

Robert Conte; Sandra Lane

Properties: Barry Levine, Chip Rock Dayton, Lydia

Criss Collection [C], The Barbi Twins





WHY OBTAIN A AIRFRAME® LICENSE...

Americans are brand conscious. More than 95 percent of all products sold in America are branded goods and more than \$120 billion is spent in advertising to create and maintain brand images for those products. The reason: Consumers' buying habits are tied to how they think and feel about a brand.

In today's competitive marketplace, the licensing of brand names for new products - essentially, borrowing an established brand name in order to sell more product - has become increasingly prevalent. Sales of licensed products in the U.S. now total more than \$151 billion a year and over 40% of all goods sold are licensed products.

The reasons are simple. Building a brand image for a new product is extremely costly. And there's no guarantee that an expensive brand image campaign will work. Licensing your products and services under an established trademark brings instant recognition and acceptance with your customers. Licensing endows your products and services with the power of the images carried by the brand name trademark, giving you the opportunity to:

- * Introduce products more easily and enter the market from a position of strength.
- * Achieve instant customer awareness and help increase market share without risking large marketing expenditures.
- * Create instant enthusiasm and interest among your customers.
- * Sell a greater volume of products or services due to your customers' increased interest.
- * Sell your products or services for a greater profit margin.
- Avoid trademark litigation.

Licensing an established trademark for your products or services just makes good business sense. The enormous power of *AIRFRAME*® trademarks can mean instant buyer appeal for your products and services. As a *AIRFRAME*® licensee, you are part of a team company already marketing their products and services using *AIRFRAME*® trademarks. Their success is proof of what a *AIRFRAME*® license can do for you.

AIRFRAME® LICENSING PROGRAM

Licensee Requirements

As a prerequisite for becoming a *AIRFRAME*® licensee, a distributor, manufacturer or service company should consider the following requirements:

PRODUCT OR SERVICE CATEGORY:

An appropriate product category that would utilize and compliment the *AIRFRAME*® image.

MARKETING:

A proven track record of marketing.

RESOURCES:

Adequate resources - production, financial and manpower to undertake such an expanded program.

STYLING AND QUALITY:

Ability to ensure good styling and consistent quality products or services.

PRODUCTION:

Efficient manufacturing and/or sourcing to ensure on-time delivery of value packed products.

OBJECTIVES:

Long-term objectives of continued growth in sales and profits.

To an increasing extent, all types of buyers, including buyers for mass market retail outlets, are demanding brand names with image. Their customers want established brand names as a guarantee of quality, value and good styling. More and more manufacturers are being encouraged to provide brand names in order to maintain and expand their market position. Some companies who already have one or more brand names are seeking additional identification programs due to their demonstrated success with branded goods and services. Others, who have no brands or the wrong brands, need a brand to survive.

For companies that qualify, the *AIRFRAME*® brand could be the answer.

AIRFRAME® LICENSING PROGRAM

See Rentamark famous brands available for licensing at www.rentamark.com

The nature of the major terms of the License Agreement are indicated hereunder.

ROYALTY RATE:

Royalty rates are a negotiable percent of the sale price charged by Licensee for each licensed product and/or service sold.

TERM OF AGREEMENT:

Basic life of agreement coordinated with requirements of product development; usually three or more contract years, with the first contract year being long enough to allow "start-up" time.

MINIMUM SALES:

Minimum sales target projections mutually determined.

MINIMUM ROYALTIES:

Annual guaranteed minimum royalty realistically assessed.

ADVANCE PAYMENT:

A reasonable portion of the Minimum Royalties (not an additional fee).

RENEWALS:

Renewal terms based on performance to capitalize upon success of the program.

© Airframe 2000

LICENSING AIRFRAME® ENABLES YOU TO

- DIFFERENTIATE AMONG PARTY PRODUCTS
- * ENJOY EASIER TRADE ACCEPTANCE
- * JUSTIFY A PREMIUM PRICE POINT
- * GENERATE QUICK CONSUMER TRIAL
- * ACHIEVE SIGNIFICANT MARKET SHARE QUICKLY
- * AVOID TRADEMARK LITIGATION

STEALTH®, SENTRA®,TERMINATOR®,
AIRFRAME® & DARK STAR®
D/B/A
RENTAMARK.COM
P. O. Box 35189

Chicago, IL 60707-5189

Phone: (773) 283-3880 Fax: (708) 453-0083 Email: info@rentamark.com

See our list of other famous brands available for licensing at www.rentamark.com

Contact us about representing and licensing your brand

PROTECT YOUR COMPANY'S ASSETS WITH A RENTAMARK® BRAND TRADEMARK LICENSE

Pick the wrong name for your new product or service and you stand to LOSE BIG TIME! That's what lots of companies learn when they find themselves on the wrong side of a trademark infringement action. Over \$2 billion was spent last year in litigation and legal expenses due to **misuse of trademarks**. And it's not only the Fortune 500 firms who get hurt. It's the small to mid-size companies with little experience in trademark law, who often don't find out until an attorney sends a warning letter to "cease and desist" or you get served with a Federal Trademark infringement lawsuit.

Any company can pay hundreds of thousands of dollars in legal expenses fighting an infringement suit with no guarantee of success. If you lose, you'll not only have to rename your product, reprint all the sales literature, and redo the advertising, you'll also suffer a major loss of credibility with your customers and possibly owe treble damages to the winner and attorneys' fees. For many, the enormous legal expenses of defending a trademark dispute can literally mean the END OF YOUR BUSINESS.

Now you can protect your business with a **RENTAMARK®** famous brand trademark license agreement. Merely choose a **RENTMARK®** brand famous trademark for use on your product or service and allow **RENTAMARK®** to police and protect the trademark.

Some of our famous brand names include, but are not limited to:

SENTRA®

STEALTH®

DARK STAR®

TERMINATOR®

AIRFRAME®

FIRE POWER®

NIGHT STALKER®

STRADIVARIUS®

TRILLIUM®

Visit our website at: WWW.RENTAMARK.COM

			Welcome	□Login	¤Register	¤Help	■About Us
AL	L NEWS & ARCHIVES	EVENTS CALENI	PRODU	ICTS & SE	RVICES		
All Ne	ews Company Archives	News Company Profiles	貴 Bu ↓○ Co	sinass W nnect	lire		
SEARCH:	Entire Release	Search All I	News (Search	Here GC	CLEAR] [7)

Company Information Center

August 19, 2003 04:31 PM US Eastern Timezone

Former Octane Executives Launch Airframe Business Software, Offering Enterprise Software at Small Business Prices

INCLINE VILLAGE, Nev.--(BUSINESS WIRE)--Aug. 19, 2003--

Office Automation, Information Management & Reporting in a Comprehensive, Net-Native Hosted Suite

Gryphon Labs, the leading next-generation software research and development facility, today announced the launch of Airframe Business Software(tm), a new company offering comprehensive mission-critical business infrastructure software online. Airframe's technology will be available on a subscription basis, delivering a low-cost alternative to complicated business infrastructure software, eliminating the need for separate sales force automation, multi-department help desk, IT management, asset management, human resources and relationship management point solutions.

The company is led by highly-experienced enterprise software executives from Octane Software, E.piphany, Scopus Technology, Remedy, Oracle, Micromuse and Intuit. Enterprise software visionary Robert Gryphon, founder of Octane Software and Gryphon Labs, serves as chairman and chief technology officer of Airframe. Bob Witty, whose experience includes senior executive roles at Net6, Micromuse, E.piphany, Octane Software, Remedy and Oracle, has been named chief executive officer and vice president of sales. Kira Makagon, Octane Software founder and former Siebel vice president of product development, serves as a board member and key advisor.

Airframe 2003 Application Suites

Airframe 2003(tm) will be generally available within the next 30 days through the company's Web site at www.myairframe.com. Airframe 2003(tm) will offer the broadest range of business application functionality of its price range. Consisting of three application suites, Airframe 2003(tm) is designed to automate common business functions and manage operational information and reporting needs across up to 20 departments or functional areas within the small-to-mid-size business (SMB).

The CRM Suite will serve the needs of sales, customer service, marketing, employee, vendor and partner relationship management, R&D, training and professional services. The Employee Services Suite will address the HR, corporate legal, business travel, insurance, company library and security functions. The Site Services Suite will manage information technology, asset tracking, facilities, mail room, property management, and the company's vehicle pool.

Features in each suite will include: help desk, document management, e-mail management, contact management, time and expense management, workflow and scheduling. The suites will work together for cross-functional coordination, but will be made available individually or as a company-wide package, at very aggressive subscription-based pricing.

Airframe 2003 is the second world-class project invented and originally developed at Gryphon Labs, following 2002's successful Dexterra, Inc. (www.dexterra.com) launch. Airframe Business Software is a completely independent company with full ownership of the Airframe applications and technology.

"Airframe will enable companies to focus their attention on revenue-generating activities because it will make the operational departments much more efficient," said CEO Witty. "But enhancing the productivity of just one or two departments isn't enough. The market is crying out for a 'shrink-wrapped' solution for the organization as a whole that's affordable and easy to use, and users are growing increasingly frustrated with current solutions. Airframe's suite-based approach will transcend the problems with point solutions that deliver only sales, help desk or HR features as one-offs. As a Net-Native ASP-hosted product, internal IT costs will be almost nonexistent, resulting in a low-cost, out-of-box alternative that will take the market by storm."

"Airframe is enterprise software for the rest of us, bridging the gap between the short-term homegrown solutions that seem to cling to life for years, and prohibitively expensive enterprise software packages," said Gryphon. "When establishing its mission-critical software systems, small businesses start with an accounting system and add a document composition toolset, but they immediately take these solutions past their limits by developing in-house applications for asset tracking, help desk management, sales force automation, HR and many other tasks. Businesses need support for these functions and more, but their options are limited. Enterprise software alternatives are far too costly to seriously consider, and very complex to

"implement. Airframe offers small businesses enterprise software they can afford and easily manage."

"Point solutions abound for small-to-medium sized businesses and mid-market enterprises," said Katherine Jones, managing -director of enterprise applications at Aberdeen Group. "Many are in fact only partial solutions; that is, they solve part of a business problem, but not the entire problem. Software vendors able to offer more complete business application environments now will enjoy an advantage as many point providers scramble to grow their application portfolio or build more integration and extensibility into their products."

Addressing the company's name, Gryphon explained, "An 'airframe' is the infrastructure of an airplane or rocket, and Airframe Business Software automates core operational processes that enable our customers to raise their businesses to the next level."

Airframe Management Team

Robert Gryphon (www.robertgryphon.com) has 17 years of experience in enterprise application design, development and management. In 1997, he founded Octane Software, which was sold to E.piphany (NASD:EPNY) in August 2000 for \$3.2 billion in stock. Gryphon has a bachelor's degree in computer science, a Master of Business Administration degree and a Master of Science degree in information systems from Hawaii Pacific University. He has published more than 90 articles and a book on database development.

Bob Witty has held sales leadership positions at Net6, E.piphany, Octane Software, Micromuse, Remedy Corporation and Oracle. Before co-founding Airframe, Bob was vice president of worldwide sales for Net6, a leader in mobility applications and voice over IP. Prior to Net6, Bob was senior vice president of sales for E piphany after the Octane acquisition. At Micromuse, Inc., Bob served as vice president of channel sales, where he created and sustained global sales channels for the company's software products and oversaw relationships with more than 90 sales partners. Bob has a bachelor's degree in business administration from San Jose State University and an M.B.A. from San Francisco State University.

For more details on Airframe's management team, board of directors and industry expert advisors, visit www.myairframe.com/pages/airframe_team.htm.

About Airframe

Airframe(TM) Business Software was launched in August 2003 by Octane Software founder Robert Gryphon to address the growing business application outsourcing market. The company is developing a cost-effective alternative to complex. expensive business software. The company's product, Airframe 2003(TM), will offer information management & reporting applications for over 20 corporate operational departments and functions, including customer service, sales force automation, marketing, information technology, human resources and employee and partner relationship applications. By automating and managing essential business functions, Airframe 2003 will help companies focus their energy on growing the business. For more information on Airframe Business Software and the Airframe 2003 product--available soon--visit www.myairframe.com.

Contacts

Airframe Business Software Liz Erk or Todd Van Hoosear, 781-388-7900 lerk@topazpartners.com Gryphon Labs Jennifer Lucia, 323-466-3393 PR@gryphonlabs.com

Company Information Center



Print this release X Close window

About Us | Contact Us | Privacy Statement | Terms of Use | @ Business Wire 2004

An airframe is the structure of a rocket.

Airframe™ is structure for your business.

Airframe Business SoftwareTM

- •
- Home
- Products
- · Take a Tour
- Get Airframe!
- News
- About Us
- Contact Us
- Partners

•

• Log In Here

Learn about AirframeTM

See how it can help you and your business.

Take a 5-minute Tour

See Airframe™ in action.

Start your Free Trial!

Sign up and use Airframe™ risk free for 30 days.

Airframe Business Software Announces Board Of Advisors, Secures \$750,000 In Angel Funding

Incline Village, Nev. – August 26, 2003 –Airframe Business SoftwareTM, a newly-launched provider of comprehensive mission-critical business infrastructure software online, today announced its board of advisors, which includes a number of top technology industry executives. Following the formation of the team, over three quarters of a million dollars in angel funding was secured.

Airframe, which was formally launched last week, evolved from Gryphon Labs, a leading next-generation software research and development facility. The company's technology will offer small businesses a low-cost alternative to complicated business infrastructure software, eliminating the need for separate sales force automation, multi-department help desk, IT management, asset management, human resources and relationship management point solutions.

Airframe's board includes company chairman and chief technology officer Robert Gryphon, chief executive officer Bob Witty and board member and senior advisor Kira Makagon.

Other members of the advisory board include:

- Atam Lalchandani, who has served as CEO of a venture-backed software company Objectivity and as an advisory

board member with Juniper Networks, AtHome Corp., Cerent, Equinix, and StratumOne at their early-stage of development. Prior to these early stage technology companies, Atam had been the Chief Financial/Administrative Officer for National Advanced Systems and Oracle's U.S. Operations.

- -Brett Morrison, is the founder of ememories.com, a digital imaging company. Morrison, who is credited with developing complex software systems for Fortune 500 businesses worldwide, has held executive positions with several leading software companies, including Scopus Technology (now part of Siebel Systems). Mr. Morrison has also produced two feature films in Hollywood and his Internet development company is currently managing all of the ecommerce business for clothing company Von Dutch Originals.
- -Peter Gladstein has extensive experience in customer and technical support. Over the course of his career, Gladstein has held VP positions with Tandem Computers, Apple and Expertedge. In the last few years, Gladstein was the VP of Customer Support and Services at Blue Pumpkin Software, making him responsible for all aspects of customer support and services, including technical help desk support, support planning, customer care, training and professional services. In this role, Gladstein was a key player in building Blue Pumpkin Software from its early stages to the success it is today.
- Robert Preger was a member of Oracle's original management team, having brought the company to market and was directly responsible for its unprecedented growth in the early years. Following his success at Oracle, Preger has been an independent investor instrumental in the development of several small companies in Northern California.
- "Airframe is breaking new ground in the delivery of infrastructure solutions to small businesses, and we set out to assemble a team of advisors that could help us achieve this vision," said Witty. "These board members provide the experience and perspective Airframe needs as we take on the challenge of bringing the first comprehensive suite of mission-critical business infrastructure software to small business online."

About Airframe

AirframeTM Business Software was launched in August 2003 by Octane Software founder Robert Gryphon to address the growing business application outsourcing market. The company is developing a cost-effective alternative to complex, expensive business software. The company's product, Airframe 2003TM, will offer information management & reporting applications for over 20 corporate operational departments and functions, including customer service, sales force automation, marketing, information technology, human resources and employee and partner relationship applications. By automating and managing essential business functions, Airframe 2003 will help companies focus their energy on growing the business. For more information on Airframe Business Software and the Airframe 2003 product-available soon-visit www.myairframe.com.

###

For more information:

Liz Erk 781-388-7900 pr@myairframe.com

Copyright © 2003-2004 Airframe Business Software. All rights reserved. Privacy Policy.

AIRFRAME BUSINESS SOFTWARE, INC. SOFTWARE LICENSE AGREEMENT

NOTICE: PLEASE READ THIS SOFTWARE LICENSE AGREEMENT CAREFULLY BEFORE LOGGING INTO, DOWNLOADING, INSTALLING OR OTHERWISE USING ANY OR ALL OF THE SOFTWARE OFFERED BY AIRFRAME BUSINESS SOFTWARE, INC. ("Airframe") REFERRED TO AS THE AIRFRAME BUSINESS SOFTWARE SUITE OF APPLICATIONS ("Airframe Business Software").

BY LOGGING INTO, DOWNLOADING, INSTALLING OR OTHERWISE USING AIRFRAME BUSINESS SOFTWARE, YOU ARE CONSENTING TO BE BOUND BY THIS SOFTWARE LICENSE AGREEMENT (the "Agreement"). IF YOU DO NOT AGREE TO ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT, THEN (A) YOU MUST NOT LOGIN, DOWNLOAD, INSTALL OR OTHERWISE USE AIRFRAME BUSINESS SOFTWARE, (B) YOU MUST DELETE THE AIRFRAME BUSINESS SOFTWARE FROM YOUR HARDWARE AND (C) YOU MAY RETURN THE AIRFRAME BUSINESS SOFTWARE FOR A FULL REFUND. YOUR RIGHT TO RETURN AND REFUND EXPIRES 30 DAYS AFTER PURCHASE FROM AIRFRAME OR AN AIRFRAME-AUTHORIZED AIRFRAME BUSINESS SOFTWARE RESELLER, AND APPLIES ONLY IF YOU ARE THE ORIGINAL PURCHASER.

PLEASE NOTE THAT YOU MAY NOT USE, COPY, MODIFY OR TRANSFER THE AIRFRAME BUSINESS SOFTWARE OR THE USER DOCUMENTATION ACCOMPANYING THE AIRFRAME BUSINESS SOFTWARE (the "Documentation") OR ANY COPY THEREOF, EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT.

The following terms and conditions govern your use of the Airframe Business Software except to the extent the Airframe Business Software or any particular program contained therein or related thereto (a) is the subject of a separate written agreement with Airframe or (b) includes a separate "click-on" license agreement as part of the login, installation and/or download process. To the extent of a conflict between the provisions of the foregoing documents, the order of precedence shall be (1) the applicable separate written agreement, (2) the applicable separate click-on agreement, and (3) this Agreement.

License. Subject to the terms and conditions of and except as otherwise provided in this Agreement, Airframe and its suppliers grant to Customer ("Customer") a nonexclusive, nontransferable, internal-use and object code only license to use the specific Airframe Business Software, including but not limited to the program modules, application suite(s) and feature set(s) or feature(s) for which Customer has paid the required license fees (collectively the "Licensed Software") as permitted by this Agreement. The foregoing license shall also be subject to each of the following limitations:

- (i) Unless otherwise expressly provided in the Documentation, Customer shall use the Licensed Software solely as embedded in, for execution on, and for communication with Airframe's web-based system relating to that license Customer has been issued herein, using only such means of interface that are provided or approved by Airframe and not through any unauthorized or third-party source of interface.
- (ii) Customer's use of the Licensed Software shall be limited to use of the Licensed Software by only so many authorized users and as to only so many application modules or suites as are provided for and correspond with the required license fee paid by Customer and such other documentation executed by Customer and Airframe;
- (iii) Customer's use of the Licensed Software shall also be limited, as applicable and set forth in Customer's purchase order or in Airframe's product catalog(s) accompanying the Airframe Business Software, Documentation, and/or Airframe web site located at the URL http://www.myairframe.com, or its successor site (the "Web Site"), to a maximum number of (a) seats (i.e. users with access to the Licensed Software), (b) concurrent users, sessions, ports, and/or issued and outstanding IP addresses, and/or (c) central processing unit cycles or instructions per second. Customer's use of the Licensed Software shall also be limited by any other restrictions set forth in Customer's purchase order or in Airframe's product catalog accompanying the Airframe Business Software, Documentation or Web Site; and
- (iv) No license, right, title or interest in or to Airframe's or any supplier's or licensor's trademarks, service marks, logos or trade names is granted hereunder.

General Limitations. Except as otherwise expressly provided under this Agreement, Customer shall have no right, and Customer specifically agrees not to:

- sell, lease, assign, create a security interest in, sublicense, distribute copies of or otherwise transfer ("Transfer") its license rights to any third party, or use the Licensed Software on equipment not specifically authorized by Airframe, and any such Transfer shall be null and void;
- (ii) make error corrections to or otherwise modify or adapt the Licensed Software or create derivative works based upon the Licensed Software or permit third parties to do the same; or
- (iii) decompile, decrypt, reverse engineer, disassemble or otherwise attempt to derive source code or reduce the Licensed Software to human-readable form to gain access to trade secrets or confidential information in the Licensed Software.

Only to the extent required by applicable law, at Customer's request Airframe shall provide Customer with the interface information needed to achieve interoperability between the Licensed Software and another independently created program, on payment of Airframe's applicable fee. Customer shall observe strict obligations of confidentiality with respect to such information.

Upgrades and Additional Copies. For purposes of this Agreement, "Licensed Software" shall include (and the terms and conditions of this Agreement shall apply to) any upgrades, updates, bug fixes or modified versions (collectively, "Upgrades") or backup copies of the Licensed Software provided to Customer by Airframe or an authorized distributor for which Customer has paid the applicable license fees.

NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT: (1) CUSTOMER HAS NO LICENSE OR RIGHT TO USE ANY SUCH ADDITIONAL COPIES OR UPGRADES UNLESS CUSTOMER, AT THE TIME OF ACQUIRING SUCH COPY OR UPGRADE, ALREADY HOLDS A VALID LICENSE TO THE ORIGINAL LICENSED SOFTWARE AND HAS PAID THE APPLICABLE FEE FOR THE UPGRADE; (2) USE OF UPGRADES IS LIMITED TO CUSTOMERS EACH OF WHOM ARE THE ORIGINAL END USER PURCHASER OR LICENSEE OR WHO OTHERWISE HOLDS A VALID LICENSE TO USE THE LICENSED SOFTWARE WHICH IS BEING UPGRADED; AND (3) USE OF ADDITIONAL COPIES IS LIMITED TO BACKUP PURPOSES ONLY.

Proprietary Notices. Customer agrees to maintain and reproduce all copyright and other proprietary notices on all copies, in any form, of the Licensed Software in the same form and manner that such copyright and other proprietary notices are included on the Licensed Software. Except as expressly authorized in this Agreement, Customer shall not make any copies or duplicates of any Licensed Software without the prior written permission of Airframe. Customer may make such backup copies of portions of the Licensed Software as may be necessary for Customer's lawful use, provided Customer affixes to such copies all copyright, confidentiality, and proprietary notices.

No Warranty. YOU ACKNOWLEDGE AND AGREE THAT THE LICENSED SOFTWARE IS PROVIDED TO YOU ON AN "AS IS" BASIS, WITHOUT ANY WARRANTY OF ANY KIND. ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, SATISFACTORY QUALITY OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE, ARE HEREBY EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW. BECAUSE SOME STATES OR JURISDICTIONS DO NOT PERMIT THE EXCLUSION OF IMPLIED WARRANTIES, SOME OF THESE LIMITATIONS MAY NOT APPLY TO YOU.

Limitation of Liabilities. IN NO EVENT WILL AIRFRAME OR ITS SUPPLIERS OR LICENSORS BE LIABLE FOR ANY LOST REVENUE, PROFIT, OR DATA, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE THE LICENSED SOFTWARE EVEN IF AIRFRAME OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. In no event shall Airframe's or its suppliers' liability to Customer, whether in contract, tort (including negligence), or otherwise, exceed the price paid by Customer to Airframe for the Licensed Software. The foregoing limitations shall apply even if the above-stated warranty fails of its essential purpose. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATION OR EXCLUSION OF CONSEQUENTIAL OR INCIDENTAL DAMAGES, SOME OF THESE LIMITATIONS MAY NOT APPLY TO YOU.

Term and Termination. This Agreement is effective from the date Customer accepts these terms and conditions and downloads or installs the Licensed Software until terminated. Customer may terminate this Agreement at any time by destroying all copies of Licensed Software including all Documentation, and terminating Qustomer's login access by notification to Airframe. Customer's license rights under this Agreement will terminate immediately without notice from Airframe if Customer falls to comply with any provision of this Agreement. Upon termination, Customer must destroy all copies of Licensed Software in its possession or control. Customer's obligations as set forth herein relating General Limitations, Proprietary Notices, Protection of Information, and any other clauses for which continued enforcement will serve to protect the parties in the manner intended by this Agreement shall survive termination of this Agreement.

Customer Records. Customer grants to Airframe and its independent accountants the right to examine Customer's books, records and accounts during Customer's normal business hours to verify compliance with this Agreement. In the event such audit discloses non-compliance with this Agreement, Customer shall promptly pay to Airframe the appropriate licensee fees and reasonable audit expenses, without limiting Airframe's other rights and remedies.

Export. You agree that you will not distribute, transmit, or transfer the Licensed Software and Documentation except in compliance with U.S. export laws and regulations. By using the Licensed Software, you represent and warrant that you (i) are not located in, under the control of, or a national or resident of any country to which the U.S. has embargoed goods, or (ii) will not export or re-export the Licensed Software to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Commerce Department's Table of Denial Orders. If the foregoing representation is not true, this Agreement is null and void.

U.S. Government Restricted Rights. Airframe Business Software and Documentation, when delivered under a contract with a Department of Defense entity, is commercial Computer Software and Commercial Computer Software Documentation and is provided with the commercial rights and restrictions described herein for non-governmental customers. This Computer Software and Computer Software Documentation, when delivered under a contract with other U.S. Government entities, is "RESTRICTED RIGHTS SOFTWARE" pursuant to FAR 52.227-14(g)(3) (Jun 1987), without regard to the existence or absence of any physical markings, if such clause is included in this contract, and otherwise is "RESTRICTED COMPUTER SOFTWARE" subject to the restrictions set forth in FAR 52.227-19(c) (Jun 1987), which are incorporated herein by reference.

Ownership. You agree that the Licensed Software and Documentation belong to Airframe. You agree that you neither own nor hereby acquire any claim or right of ownership to the Licensed Software and Documentation or to any related patents, copyrights, trademarks or other intellectual property. Airframe retains all right, title and interest in and to the Documentation and all copies and the Licensed Software at all times, regardless of the form or media in or on which the original or other copies may subsequently exist. This license is not a sale of the original or any subsequent copy. All content accessed through the Licensed Software is the property of the applicable content owner and may be protected by applicable copyright law. This license gives you no rights to such content.

Protection of Information. Customer agrees that aspects of the Licensed Software and Documentation, including the specific design and structure of individual programs, constitute trade secrets and/or copyrighted material of Airframe. Customer shall not disclose, provide, or otherwise make available such trade secrets or copyrighted material in any form to any third party without the prior written consent of Airframe. Customer shall implement reasonable security measures to protect such trade secrets and copyrighted material. Title to Licensed Software and Documentation shall remain solely with Airframe.

Notices. All notices and return of the Licensed Software and Documentation should be delivered to: Airframe Business Software, Inc., 800 Southwood Blvd, Suite 105, Incline Village, NV 89451-9461, Attn: Chief Executive Officer.

No other Obligations. This Agreement creates no obligations on the part of Airframe other than as specifically set forth herein. Specifically, and without limitation, this Agreement creates no training, maintenance or service obligations on the part of Airframe.

General. This Agreement shall be governed by and construed in accordance with the laws of the State of Nevada, United States of America, as if performed wholly within the state and without giving effect to the principles of conflict of law and the Customer submits to the jurisdiction and venue of state and federal courts in Washoe County, Nevada. If any portion hereof is found to be void or unenforceable, the remaining provisions of this Agreement shall remain in full force and effect. Airframe hereby specifically disclaims the United Nations Convention on Contracts for the International Sale of Goods. Except as expressly provided herein, this Agreement constitutes the entire agreement between the parties with respect to the Licensed Software. In the event an action is commenced under this Agreement, the prevailing party shall be entitled to recover all reasonable attorneys' fees from the other party.

AIRFRAME BUSINESS SOFTWARE, INC. 30 DAY FREE TRIAL TERMS AND CONDITIONS

INTRODUCTION

Welcome to Airframe's 30 Day Free Trial Period (the "Airframe Free Trial"). The following is a time-limited trial of Airframe Business Software ("Airframe"). Your access to Airframe Free Trial will run free of charge with no limitations for up to 30 days, beginning when you register for the Airframe Free Trial. At the end of the Airframe Free Trial, you must either license your use of Airframe or discontinue use. Airframe will automatically discontinue your access to Airframe without notice at the end of the Airframe Free Trial if you have not yet purchased your Airframe license.

Your enrollment in the Airframe Free Trial Period is subject to your acceptance of these Terms and Conditions of Use ("Terms and Conditions"). Please review these Terms and Conditions carefully. Reference to "you" or "user" in these Terms and Conditions includes all parties (individuals and entities) that register for the Airframe Free Trial. By registering for the Airframe Free Trial, you acknowledge your understanding and acceptance of these Terms and Conditions and represent that you can form a legally binding agreement under the laws applicable to these Terms and Conditions. If you do not accept these Terms and Conditions, you will not be able to use the Airframe Free Trial. Airframe reserves the sole discretionary right to update these Terms and Conditions at anytime. You should periodically review these Terms and Conditions. REGARDLESS OF THE LENGTH OF TIME AND MANNER IN WHICH YOU USE THE AIRFRAME FREE TRIAL. THESE TERMS AND CONDITIONS WILL APPLY.

LIMITED LICENSE

Airframe grants you a limited, non-exclusive, non-transferable, non-assignable, revocable license to login and use the Airframe Free Trial solely in the internal management of your business organization. All materials displayed or made available during the Airframe Free Trial and on the Airframe website ("myairframe.com") (including but not limited to: graphics, documents, text, images, sound, video, audio, artwork, software, and HTML code (collectively, the "Material")) are the exclusive property of Airframe or its content suppliers. U.S. and international copyright laws and any other applicable intellectual property rules, regulations, and laws protect the Material. Except as expressly permitted herein, you shall not (i) copy, modify, display, delete, distribute, download, store, reproduce, transmit, publish, sell, re-sell, adapt, reverse engineer, or create derivative works of the Material, or (ii) use the Material on other web sites or any media or networking environment without Airframe, Inc.'s specific, prior written consent. All trademarks, service marks, and logos (the "Marks") displayed on myairframe.com are exclusive property of Airframe or their respective owners. You agree to not use the Marks in any manner without Airframe's specific, prior written consent.

USE OF THE AIRFRAME FREE TRIAL AND YOUR DATA

The Airframe Free Trial permits you to explore the benefits of Airframe by actually utilizing Airframe in your day-to-day business operations for 30 days. There is no cost to you for the Airframe Free Trial. You explicitly agree and understand that any data that you input during the Airframe Free Trial will no longer be accessible after the discontinuance of your Airframe Free Trial unless you execute a licensing agreement with Airframe. Airframe will maintain your data for 30 days following discontinuance of your Airframe Free Trial. Thereafter, your data will be destroyed unless Airframe elects to maintain a copy of all or any portion of your data. Airframe may disclose your data to parties with legally enforceable authority over Airframe and/or if Airframe believes that such disclosure is necessary to: (i) protect rights of Airframe; (ii) comply with any court order; and/or (iii) comply with any legal proceedings.

GENERAL PROHIBITION.

In connection with your use of the Airframe Free Trial, you agree NOT to:

- Violate any local, state, and federal laws, including, but not limited to, U.S. export laws and regulations, antidiscrimination, or equal opportunity employment laws;
- Infringe any intellectual property and privacy rights, including, but not limited to, patent, copyright, trademark and trade secrets of any third party;
- 3. Upload, post, transmit, or store any material that (a) Airframe, Inc. unilaterally considers to be unlawful, defamatory, fraudulent, misleading, harmful, threatening or harassing; (b) breaches any of your contractual obligations; or (c) that Airframe, Inc. unilaterally considers to disrupt or interfere with Airframe's normal operations, such as posting or transmitting viruses, repetitive materials or abnormally large loads of data (as defined solely by Airframe)
- Rely on Airframe in any manner for any management decisions particular to your business.

DISCLAIMER & INDEMNITY

YOU ACKNOWLEDGE AND ACCEPT THAT: (A) YOU ASSUME ALL RISKS RELATED TO OR RESULTING FROM YOUR USAGE, VIEWING, OR ACCESS OFAIRFRAME DURING THE AIRFRAME FREE TRIAL. THE AIRFRAME FREE TRIAL IS PROVIDED ON AN "AS IS" AND AN "AS AVAILABLE" BASIS; (B) AIRFRAME, INC. EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE; (C) AIRFRAME, INC. EXPRESSLY DISCLAIMS ALL WARRANTIES THAT (I) AIRFRAME AND MYAIRFRAME.COM AND ALL MATERIALS CONTAINED THEREIN WILL BE ERRORFREE OR VIRUS-FREE, (II) THAT YOUR ACCESS TO AIRFRAME WILL BE UNINTERRUPTED AND SECURE, (III) THAT YOUR USE OF AIRFRAME WILL BE UNINTERRUPTED AND AVAILABLE AT ALL TIMES (WHETHER INTERRUPTION IS DUE TO FAILURE OF AIRFRAME OR ANY THIRD-PARTY HOSTING SITE), AND (IV) THAT AIRFRAME WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS.

YOU ACKNOWLEDGE THAT YOU DO NOT CONSIDER ANY MATERIALS CONTAINED IN AIRFRAME OR PROVIDED ON MYAIRFRAME.COM TO BE LEGAL, ACCOUNTING, OR OTHER BUSINESS-RELATED ADVICE TYPICALLY PROVIDED BY PROFESSIONALS. YOU AGREE TO ASSUME ALL RISK ASSOCIATED WITH THE DECISIONS MADE IN YOUR BUSINESS OPERATIONS, REGARDLESS OF WHETHER YOU UTILIZE ANY PORTION OF AIRFRAME IN MAKING SUCH DECISIONS.

YOU AGREE TO ASSUME ALL RISKS ASSOCIATED WITH, ARISING OUT OF, OR RESULTING FROM YOUR USE OF AIRFRAME, INCLUDING, BUT NOT LIMITED TO, THE RISKS OF FINANCIAL LOSS, PHYSICAL HARM, PROPERTY DAMAGES, AND DEALING WITH OTHER USERS OF THE SITE, INCLUDING STRANGERS, MINORS, FOREIGN NATIONALS, AND PERSONS ACTING UNDER FALSE PRETENSE. YOU FURTHER AGREE TO RELEASE AND HOLD HARMLESS AIRFRAME, INC., ITS PARENTS, SUBSIDIARIES, AFFILIATES, OFFICERS, AGENTS, AND EMPLOYEES AND INSURERS, FROM ALL CLAIMS, DEMANDS, DAMAGES (DIRECT, INDIRECT, AND CONSEQUENTIAL) OF ANY KIND OR NATURE, KNOWN OR UNKNOWN, ASSOCIATED WITH, ARISING OUT OF, OR RESULTING FROM YOUR USAGE OF AIRFRAME AND MYAIRFRAME.COM. IF YOU ARE A CALIFORNIA RESIDENT OR YOUR BUSINESS PERFORMS WORK IN CALIFORNIA, YOU WAIVE CALIFORNIA CIVIL CODE §1542, WHICH SAYS: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM MUST HAVE MATERIALLY AFFECTED HIS SETTLEMENT WITH THE DEBTOR."

YOU FURTHER UNDERSTAND AND AGREE THAT IN NO EVENT SHALL AIRFRAME, ITS PARENTS, SUBSIDIARIES, AFFILIATES, OFFICERS, AGENTS, EMPLOYEES, SUPPLIERS AND INSURERS BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL DAMAGES, OR DAMAGES FOR LOSS OF PROFITS, GOODWILL, REVENUE, DATA, OR USE, INCURRED BY YOU OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT, TORT, OR BREACH OR FAILURE OF WARRANTY, EVEN IF AIRFRAME HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN THE EVENT SOME JURISDICTIONS PROHIBIT THE EXCLUSION OF CERTAIN WARRANTIES, THE LIMITATION OF LABILITY, OR THE DISCLAIMER OF CERTAIN DAMAGES, AIRFRAME'S AGGREGATE LIABILITY FOR ANY DAMAGES SHALL NOT EXCEED U.S. \$10.

MISCELLANEOUS TERMS AND CONDITIONS.

You agree that there is no employment, partnership, agency, or joint venture relationship between you and Airframe arising out of or resulting from your use of Airframe.

These Terms and Conditions constitute the entire agreement between you and Airframe governing your use of Airframe during the Airframe Free Trial.

The laws of the State of Nevada, United States of America govern these Terms and Conditions, without giving effect to any principles of conflict of laws. Any dispute arising from or related to these Terms and Conditions and your use of Airframe shall be resolved only in the venue of Washoe County, Nevada.

The failure or delay by either party to enforce the terms of these Terms and Conditions shall not be deemed as a waiver of such term.

The obligations under these Terms and Conditions shall survive the expiration of the Airframe Free Trial.

In the event of a dispute arising from or relating to these Terms and Conditions, the prevailing party shall be entitled to recover reasonable costs related to such dispute, including but not limited to attorneys' fees, interest, expert witness fees, and costs for preparation and participation in a lawsuit or alternate dispute resolution process.

Airframe Business SoftwareTM

- •
- HomeProducts
- Take a Tour
- Get Airframe!
- News
- About Us
- Contact Us
- Partners

•

• Log In Here



AirframeTM is an essential organizational tool which any mid-tier company could employ to significant benefit. The application touches every key aspect of the business, from prospect and customer management to employee tracking and asset control. AirframeTM neatly integrates fundamental business processes, providing mid-tier companies with enterprise-level power in an easy-to-use hosted format. We are proud to offer the Airframe application to our customers!

Kris Bourne, CEO, Digital Forest

Learn about AirframeTM

See how it can help you and your business.

Take a 5-minute Tour

See AirframeTM in action.

Start your Free Trial!

http://myairframe.com/

Sign up and use AirframeTM risk free for 30 days.

What is Airframe™?

Solve your most urgent crisis today with Airframe ExpressTM. Choose one of our world-class applications for administrative and customer-facing departments, including Human Resources, IT Help Desk, Customer Service, Sales, Project Management, Feature & Defect Tracking, Facilities & Asset Management, Training, Security, Shipping & Receiving, and more.

If you choose to add on other AirframeTM applications at a later date, they will work together perfectly - at no additional charge per user. With AirframeTM, it's easy to prioritize your workload, set objectives, and keep your customers, employees and partners happy.

Email-enable your help desks, sales, & service groups. Keep accurate records, attach Office documents, and access everything from wherever you're working - even on the road with your Sprint PCS or other wireless Internet connection. You can even share financial records with your accounting system, for a complete view of your business.

What's New

- 1. Sprint, Airframe Help Mobile CRM Take Off SearchMobileComputing.com
- 2. Airframe Teams up with Sprint, Enabling Small to Medium Businesses to "Go Mobile"
- 3. Airframe Business Software Announces General Availability

more news...

Log In

If you are an existing Airframe customer, please Log In.

10% Off for Association Members







Better Business Bureau

Runs on PC & Mac Browsers

Airframe™ works great on both Windows PC's and Mac computers. All you need is a web browser:

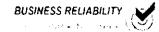




Secure & Reliable



Learn More







Airframe Business SoftwareTM

- •
- Home
- Products
- · Take a Tour
- Get Airframe!
- News
- About Us
- Contact Us
- Partners

•

Log In Here

Learn about AirframeTM

See how it can help you and your business.

Take a 5-minute Tour

See AirframeTM in action.

Start your Free Trial!

Sign up and use Airframe™ risk free for 30 days.

- Airframe ExpressTM
- Airframe EnterpriseTM
- Outsourcing
- Integrations
- Technology

Airframe ExpressTM

Choose the Airframe™ application that solves your biggest problem right now.

When you've got a crisis, it's all you can think about. You need to find the easiest and quickest solution to the problem that's costing you time and money. Every organization goes through several different types of crisis during its lifecycle. Some of these can be prevented, and the rest need to be managed.

At AirframeTM, it's our goal to help you prevent a situation from escalating to a crisis, and to help you manage a crisis http://myairframe.com/products/

that's unavoidable, or that slips through the cracks. A typical crisis can be caused by one of these factors:

- Confusion about responsibilities: no one is working on a problem until it becomes serious enough to notice
- Lack of established procedures: projects are not completed on time, and troubleshooting takes too long
- Inability to provide information quickly: the solution to a problem isn't available and needs to be invented at the last minute

As an example, an employee bursts into your office and tells you several shared laptops are missing. Does anyone have them signed out? Did an IT person pick them up for an upgrade? Were they stolen? If you track responsibility and scheduling in AirframeTM Express, you can investigate quickly.

What if you need a key employee to work on a project plan over the weekend? He can't be in the office because he has to watch the kids. With AirframeTM, your records and documents are available securely on the Internet, and accessible wherever your employees may be.

Or, you come in on Monday morning and your biggest customer is upset. She was supposed to receive a quote for one of your new products, which she needs by the end of the week. Who was responsible for sending the quote? Was it sent but not received? Are the products available for delivery? Is your customer service staff ready to support the product? AirframeTM can help you answer these questions and react quickly to your customers' needs.

Maybe your sales force needs to track opportunities instead of just contacts, and you need a working sales force automation system this month or you? Il put your annual quota at risk.

AirframeTM Express is designed to help you prevent these and many other problems, and solve them quickly if they can't be avoided. We offer more than a dozen AirframeTM applications, each designed for a particular department or functional area in your company. Each application helps you and your employees establish and follow procedures, assign responsibilities to the right people, track and organize records that are specific to each department, and provide world-class service to customers—whether they are outside companies, or employees in other departments.

You may not need to get top management involved to make an Airframe ExpressTM buying decision, because it's priced within the budget of most departments, and designed to be implemented by an independent group. Simply choose the AirframeTM application that will solve your biggest problem right away—or the problem that's easiest to solve, so you can get it off your plate quickly.

Get started with a single AirframeTM application; then, once it's working for you, you might choose to recommend it to another department, or departments, that could benefit from another of our applications. If you do, the information that's specific to each department is separate and protected, but information that should be shared between departments, will be. You can choose the level of separation between the information belonging to different departments.

In a small or mid-sized business, job descriptions are flexible. So we made Airframe flexible too. Since AirframeTM is licensed on a per-user basis; you can add additional applications at any time at *no additional charge per user*. Wear as many hats as you need to, to get the job done. All Airframe ExpressTM users also receive the My AirframeTM application, with features useful to all departments: time sheets, expense reports, contact management, projects, tasks, objectives, scheduling, and more. Also, each AirframeTM application includes a complete Help Desk module, helping departments to help each other as well as outside customers and partners.

Please read about the different departments (or functional areas) for which AirframeTM offers applications.

To learn more about the features & benefits of Airframe ExpressTM, or to watch it in action, please take a 5-minute tour at your convenience.

If you don't want to limit yourself to one point solution, and you don't need a whole suite right now, start your free trial of Airframe ExpressTM today!

Airframe Business SoftwareTM

- •
- Home
- Products
- · Take a Tour
- Get Airframe!
- News
- About Us
- Contact Us
- Partners
- •
- Log In Here

Learn about AirframeTM

See how it can help you and your business.

Take a 5-minute Tour

See Airframe™ in action.

Start your Free Trial!

Sign up and use Airframe™ risk free for 30 days.

Subscribe now!

AirframeTM is 100% web-hosted software, sold by annual subscription per user. There is no server required, nothing to install, nothing to download, and nothing needed on your PC's except Internet Explorer 6.0 or later, or Safari for the Macintosh.

Guaranteed 500% Return on Investment

AirframeTM Express is priced at \$65 per month per named user, no matter how many applications each user is authorized to use. Start by using AirframeTM to solve your biggest problem today, and in the future you may choose to use some of our other applications as well–at no additional charge per user!

\$65 represents an average 1% addition to your monthly overhead for each employee using AirframeTM. We guarantee you will see at least a 5% improvement in job performance for each employee using AirframeTM—but in many cases it can be a much greater improvement.

You can get started immediately with Airframe™ Express: in many cases we can get you up and running within 24 hours from the time you fill out our "New Customer" information sheet.

AirframeTM Enterprise is priced at \$130 per month per named user, no matter how many applications you are using in your company. Get the immediate benefit of Airframe's secure sharing of appropriate information between departments. AirframeTM Enterprise is fully customizable by AirframeTM Consulting Partners.

Even Greater Savings

We offer a 10% discount to members of our partner associations.

We will match the advertised or posted list price of comparable products from specific competitors. Call us for details or to report a new, lower price.

No Risks

Your subscription commitment is for 12 months, with a no-nonsense 30-day money-back guarantee on subscription fees.

We guarantee a 500% return on your investment per month, after the first three months of your paid subscription. If you don't feel like your users are performing at least 5% better at their jobs, just tell us and we'll refund the remainder of your subscription fees.

Please feel free to verify our company and secure web site with the links at the bottom of our home page.

Partner Services

AirframeTM Consulting Partners and AirframeTM Professional Services can provide personalized training, data migration, and customization services for AirframeTM Enterprise customers.

Airframe™ Outsourcing Partners can save you time & money by handling routine data entry chores on a one-time or regular basis.

Join the Airframe™ Community Today!

Try or buy Airframe™ in any of these ways:

- Call Airframe™ Sales at (775) 832-9114.
- Email Airframe Sales at sales@myairframe.com.
- Fill out our web form.

Start a 30-day free trial for an unlimited number of users, today!

Our goal is to give you a risk-free opportunity to decide whether AirframeTM is right for you.

Airframe Business SoftwareTM

- •
- Home
- Products
- · Take a Tour
- Get Airframe!
- News
- About Us
- Contact Us
- Partners

•

Log In Here

Learn about AirframeTM

See how it can help you and your business.

Take a 5-minute Tour

See AirframeTM in action.

Start your Free Trial!

Sign up and use AirframeTM risk free for 30 days.

Former Octane Executives Launch Airframe Business Software, Offering Enterprise Software at Small Business Prices - BusinessWire.com

View Original Article

INCLINE VILLAGE, Nev.—(BUSINESS WIRE)—Aug. 19, 2003—Office Automation, Information Management & Reporting in a Comprehensive, Net-Native Hosted Suite

Gryphon Labs, the leading next-generation software research and development facility, today announced the launch of Airframe Business SoftwareTM, a new company offering comprehensive mission-critical business infrastructure software online. Airframe's technology will be available on a subscription basis, delivering a low-cost alternative to complicated business infrastructure software, eliminating the need for separate sales force automation, multi-department help desk, IT management, asset management, human resources and relationship management point solutions.

The company is led by highly-experienced enterprise software executives from Octane Software, E.piphany, Scopus Technology, Remedy, Oracle, Micromuse and Intuit. Enterprise software visionary Robert Gryphon, founder of Octane Software and Gryphon Labs, serves as chairman and chief technology officer of Airframe. Bob Witty, whose experience includes senior executive roles at Net6, Micromuse, E.piphany, Octane Software, Remedy and Oracle, has

been named chief executive officer and vice president of sales. Kira Makagon, Octane Software founder and former Siebel vice president of product development, serves as a board member and key advisor.

Airframe 2003 Application Suites

Airframe 2003TM will be generally available within the next 30 days through the company's Web site at www.myairframe.com. Airframe 2003TM will offer the broadest range of business application functionality of its price range. Consisting of three application suites, Airframe 2003TM is designed to automate common business functions and manage operational information and reporting needs across up to 20 departments or functional areas within the small-to-mid-size business (SMB).

The CRM Suite will serve the needs of sales, customer service, marketing, employee, vendor and partner relationship management, R&D, training and professional services. The Employee Services Suite will address the HR, corporate legal, business travel, insurance, company library and security functions. The Site Services Suite will manage information technology, asset tracking, facilities, mail room, property management, and the company's vehicle pool.

Features in each suite will include: help desk, document management, e-mail management, contact management, time and expense management, workflow and scheduling. The suites will work together for cross-functional coordination, but will be made available individually or as a company-wide package, at very aggressive subscription-based pricing.

Airframe 2003 is the second world-class project invented and originally developed at Gryphon Labs, following 2002's successful Dexterra, Inc. (www.dexterra.com) launch. Airframe Business Software is a completely independent company with full ownership of the Airframe applications and technology.

"Airframe will enable companies to focus their attention on revenue-generating activities because it will make the operational departments much more efficient," said CEO Witty. "But enhancing the productivity of just one or two departments isn't enough. The market is crying out for a 'shrink-wrapped' solution for the organization as a whole that's affordable and easy to use, and users are growing increasingly frustrated with current solutions. Airframe's suite-based approach will transcend the problems with point solutions that deliver only sales, help desk or HR features as one-offs. As a Net-Native ASP-hosted product, internal IT costs will be almost nonexistent, resulting in a low-cost, out-of-box alternative that will take the market by storm."

"Airframe is enterprise software for the rest of us, bridging the gap between the short-term homegrown solutions that seem to cling to life for years, and prohibitively expensive enterprise software packages," said Gryphon. "When establishing its mission-critical software systems, small businesses start with an accounting system and add a document composition toolset, but they immediately take these solutions past their limits by developing in-house applications for asset tracking, help desk management, sales force automation, HR and many other tasks. Businesses need support for these functions and more, but their options are limited. Enterprise software alternatives are far too costly to seriously consider, and very complex to implement. Airframe offers small businesses enterprise software they can afford and easily manage."

"Point solutions abound for small-to-medium sized businesses and mid-market enterprises," said Katherine Jones, managing director of enterprise applications at Aberdeen Group. "Many are in fact only partial solutions; that is, they solve part of a business problem, but not the entire problem. Software vendors able to offer more complete business application environments now will enjoy an advantage as many point providers scramble to grow their application portfolio or build more integration and extensibility into their products."

Addressing the company's name, Gryphon explained, "An 'airframe' is the infrastructure of an airplane or rocket, and Airframe Business Software automates core operational processes that enable our customers to raise their businesses to the next level."

Airframe Management Team

Robert Gryphon (www.robertgryphon.com) has 17 years of experience in enterprise application design, development http://myairframe.com/news/index.php?p=27 4/13/04

and management. In 1997, he founded Octane Software, which was sold to E.piphany (NASD:EPNY) in August 2000 for \$3.2 billion in stock. Gryphon has a bachelor's degree in computer science, a Master of Business Administration degree and a Master of Science degree in information systems from Hawaii Pacific University. He has published more than 90 articles and a book on database development.

Bob Witty has held sales leadership positions at Net6, E.piphany, Octane Software, Micromuse, Remedy Corporation and Oracle. Before co-founding Airframe, Bob was vice president of worldwide sales for Net6, a leader in mobility applications and voice over IP. Prior to Net6, Bob was senior vice president of sales for E.piphany after the Octane acquisition. At Micromuse, Inc., Bob served as vice president of channel sales, where he created and sustained global sales channels for the company's software products and oversaw relationships with more than 90 sales partners. Bob has a bachelor's degree in business administration from San Jose State University and an M.B.A. from San Francisco State University.

For more details on Airframe's management team, board of directors and industry expert advisors, visit www.myairframe.com/pages/airframe_team.htm.

About Airframe

AirframeTM Business Software was launched in August 2003 by Octane Software founder Robert Gryphon to address the growing business application outsourcing market. The company is developing a cost-effective alternative to complex, expensive business software. The company's product, Airframe 2003TM, will offer information management & reporting applications for over 20 corporate operational departments and functions, including customer service, sales force automation, marketing, information technology, human resources and employee and partner relationship applications. By automating and managing essential business functions, Airframe 2003 will help companies focus their energy on growing the business. For more information on Airframe Business Software and the Airframe 2003 product-available soon—visit www.myairframe.com.

4			V	Velcome	≖Login	≖Register	¤Help	≠ About Us
:	ALL NEWS	& ARCHIVES EVE	ENTS CALENDAR	PRODU	CTS & SE	RVICES		
	All News	Company News Archives	Company Profiles	昏 Bu 乓⊖Co	siness W nnect	lire		
SEARCH:		Entire Release	Search All New	s C Search	Here G	CLEAR	?)

Company Information Center

August 19, 2003 04:31 PM US Eastern Timezone

Former Octane Executives Launch Airframe Business Software, Offering Enterprise Software at Small Business Prices

INCLINE VILLAGE, Nev.--(BUSINESS WIRE)--Aug. 19, 2003--

Office Automation, Information Management & Reporting in a Comprehensive, Net-Native Hosted Suite

Gryphon Labs, the leading next-generation software research and development facility, today announced the launch of Airframe Business Software(tm), a new company offering comprehensive mission-critical business infrastructure software online. Airframe's technology will be available on a subscription basis, delivering a low-cost alternative to complicated business infrastructure software, eliminating the need for separate sales force automation, multi-department help desk, IT management, asset management, human resources and relationship management point solutions.

The company is led by highly-experienced enterprise software executives from Octane Software, E.piphany, Scopus Technology, Remedy, Oracle, Micromuse and Intuit. Enterprise software visionary Robert Gryphon, founder of Octane Software and Gryphon Labs, serves as chairman and chief technology officer of Airframe. Bob Witty, whose experience includes senior executive roles at Net6, Micromuse, E.piphany, Octane Software, Remedy and Oracle, has been named chief executive officer and vice president of sales. Kira Makagon, Octane Software founder and former Siebel vice president of product development, serves as a board member and key advisor.

Airframe 2003 Application Suites

Airframe 2003(tm) will be generally available within the next 30 days through the company's Web site at www.myairframe.com. Airframe 2003(tm) will offer the broadest range of business application functionality of its price range. Consisting of three application suites, Airframe 2003(tm) is designed to automate common business functions and manage operational information and reporting needs across up to 20 departments or functional areas within the small-to-mid-size business (SMB).

The CRM Suite will serve the needs of sales, customer service, marketing, employee, vendor and partner relationship management, R&D, training and professional services. The Employee Services Suite will address the HR, corporate legal, business travel, insurance, company library and security functions. The Site Services Suite will manage information technology, asset tracking, facilities, mail room, property management, and the company's vehicle pool.

Features in each suite will include: help desk, document management, e-mail management, contact management, time and expense management, workflow and scheduling. The suites will work together for cross-functional coordination, but will be made available individually or as a company-wide package, at very aggressive subscription-based pricing.

Airframe 2003 is the second world-class project invented and originally developed at Gryphon Labs, following 2002's successful Dexterra, Inc. (www.dexterra.com) launch. Airframe Business Software is a completely independent company with full ownership of the Airframe applications and technology.

"Airframe will enable companies to focus their attention on revenue-generating activities because it will make the operational departments much more efficient," said CEO Witty. "But enhancing the productivity of just one or two departments isn't enough. The market is crying out for a 'shrink-wrapped' solution for the organization as a whole that's affordable and easy to use, and users are growing increasingly frustrated with current solutions. Airframe's suite-based approach will transcend the problems with point solutions that deliver only sales, help desk or HR features as one-offs. As a Net-Native ASP-hosted product, internal IT costs will be almost nonexistent, resulting in a low-cost, out-of-box alternative that will take the market by storm."

"Airframe is enterprise software for the rest of us, bridging the gap between the short-term homegrown solutions that seem to cling to life for years, and prohibitively expensive enterprise software packages," said Gryphon. "When establishing its mission-critical software systems, small businesses start with an accounting system and add a document composition toolset, but they immediately take these solutions past their limits by developing in-house applications for asset tracking, help desk management, sales force automation, HR and many other tasks. Businesses need support for these functions and more, but their options are limited. Enterprise software alternatives are far too costly to seriously consider, and very complex to

- implement. Airframe offers small businesses enterprise software they can afford and easily manage."
- "Point solutions abound for small-to-medium sized businesses and mid-market enterprises." said Katherine Jones, managing - director of enterprise applications at Aberdeen Group, "Many are in fact only partial solutions; that is, they solve part of a business problem, but not the entire problem. Software vendors able to offer more complete business application environments now will enjoy an advantage as many point providers scramble to grow their application portfolio or build more integration and extensibility into their products."

Addressing the company's name, Gryphon explained, "An 'airframe' is the infrastructure of an airplane or rocket, and Airframe Business Software automates core operational processes that enable our customers to raise their businesses to the next level."

Airframe Management Team

Robert Gryphon (www.robertgryphon.com) has 17 years of experience in enterprise application design, development and management. In 1997, he founded Octane Software, which was sold to E.piphany (NASD:EPNY) in August 2000 for \$3.2 billion in stock. Gryphon has a bachelor's degree in computer science, a Master of Business Administration degree and a Master of Science degree in information systems from Hawaii Pacific University. He has published more than 90 articles and a book on database development.

Bob Witty has held sales leadership positions at Net6, E.piphany, Octane Software, Micromuse, Remedy Corporation and Oracle. Before co-founding Airframe, Bob was vice president of worldwide sales for Net6, a leader in mobility applications and voice over IP. Prior to Net6, Bob was senior vice president of sales for E.piphany after the Octane acquisition. At Micromuse, Inc., Bob served as vice president of channel sales, where he created and sustained global sales channels for the company's software products and oversaw relationships with more than 90 sales partners. Bob has a bachelor's degree in business administration from San Jose State University and an M.B.A. from San Francisco State University.

For more details on Airframe's management team, board of directors and industry expert advisors, visit www.myairframe.com/pages/airframe_team.htm.

About Airframe

Airframe(TM) Business Software was launched in August 2003 by Octane Software founder Robert Gryphon to address the growing business application outsourcing market. The company is developing a cost-effective alternative to complex. expensive business software. The company's product, Airframe 2003(TM), will offer information management & reporting applications for over 20 corporate operational departments and functions, including customer service, sales force automation. marketing, information technology, human resources and employee and partner relationship applications. By automating and managing essential business functions, Airframe 2003 will help companies focus their energy on growing the business. For more information on Airframe Business Software and the Airframe 2003 product--available soon--visit www.mvairframe.com.

Contacts

Airframe Business Software Liz Erk or Todd Van Hoosear, 781-388-7900 lerk@topazpartners.com Gryphon Labs Jennifer Lucia, 323-466-3393 PR@gryphonlabs.com

Company Information Center



Print this release X Close window

About Us | Contact Us | Privacy Statement | Terms of Use | @ Business Wire 2004

Airframe Business SoftwareTM

- •
- Home
- Products
- · Take a Tour
- Get Airframe!
- News
- About Us
- Contact Us
- Partners
- •
- Log In Here

Learn about AirframeTM

See how it can help you and your business.

Take a 5-minute Tour

See AirframeTM in action.

Start your Free Trial!

Sign up and use Airframe™ risk free for 30 days.

- •
- The Airframe™ Team
- Advisory Board

The AirframeTM Team

AirframeTM was founded in 2002 by a team of experienced enterprise software architects, IT consultants, and small business professionals. We have designed, built, sold and supported big enterprise software for some of the biggest companies in the world, and government agencies as well. We've also founded and managed small businesses in many different industries. We've customized, implemented and trained people to use all kinds of software, from accounting systems to logistics, CRM to claims processing, supermarkets to emergency medicine. We've worked in every generation of computing, from mainframes to the very latest Internet technologies. Our combined experience spans many decades. And each of us uses AirframeTM every day.

Chairman and CEO: Robert Gryphon

Robert Gryphon has 17 years of experience in enterprise application design, development, and management. As founder of Octane Software, he was responsible for the company's product vision and the design of its revolutionary multi-channel CRM software based on Internet technologies. Octane was acquired by E.piphany for a record \$3.2 billion. Prior to Octane, at Scopus Technology Inc., he was key to the design and development of the world's first Enterprise CRM suite: Scopus Enterprise (Scopus is now part of Siebel). Earlier, he served in Project Management in Microsoft's ITG group, and created numerous custom applications for individual clients using SQL Server, dBASE III and FoxPro. Robert has a B.S. in Computer Science, an M.B.A and a Master of Science in Information Systems from Hawaii Pacific University. He has published over 90 articles and a book on software development.

For more detailed biographical information, click here.

VP, Client Services: Jonathan Sheppard

Jon Sheppard has been MIS Director, Project Manager, Software Consultant, Software Developer, Business Analyst, System Integrator, Sales Manager, Faculty Instructor and Computer Technician over the last 27 years. During this time, he has been empowering users through the development, implementation, training, and management of business software. He has been the co-founder of three startups: Access Computers, Provident Technology and OpenForces, Inc., where he recently led the successful CRM implementations for Nikon and Seagate. In the late 90s, he was managing enterprise applications for the managed care and auto insurance industries, including a Y2K rollover for AIG. During the mid to early 90s, he designed, developed and customized a number of applications, working directly with small to medium size clients, ranging from Sales Automation, Work Flow, and Customer Service to Manufacturer Rep, Managed Care and Construction Accounting. In the mid 80s, he managed the Tandy Radio Shack computer center for Honolulu, providing systems to Military, Education, and SMB markets. In the early 80s, he was an instructor teaching Computer Science, Financial Accounting, Business Law, and Organizational Behavior at the largest Junior College in Boston, Newbury Junior College. In the mid 70s, as a hardware technician at Harvard University, he constructed printed circuit boards and other prototype hardware peripherals for ARPANET and doctoral projects. He has received certifications from Airframe, Salesforce.com, Epiphany, Microsoft, JD Edwards, Sybase Powerbuilder, Data Junction, and Small Business Technologies. He holds a Bachelor of Science in Business Administration from Babson College, MA.

VP, Product Development: Alexander Balva

Alexander Balva has fifteen years of software design, development, and management experience, with over ten years in business automation for the enterprise and mid-size markets. Prior to joining AirframeTM, he served as Chief Software Architect for Exigen Group, where he led the delivery of a massive automation and cost reduction solution for Electronic Data Systems (EDS). Prior to joining Exigen, Mr. Balva was in charge of business applications for Genesys Telecommunication Laboratories, where he built and deployed over fifteen applications—the entire automation suite for the company, partners, and customers (Genesys was later acquired by Alcatel). Prior to Genesys,

Mr. Balva was instrumental in design and implementation of supply chain management and production planning solution for Tetra Pak, one of the largest privately held European companies with current revenue of over \$8 billion. He received an M.S. of Computer Studies degree from Kiev Technical University and was a Ph.D. student for 2 years prior to relocating to the U.S.

VP, Business Development: John Tomich

Mr. Tomich spent two years at Shelter Capital Partners, a Los Angeles-based \$175M venture capital fund focused on making equity investments in early-stage technology companies. At Shelter, Mr. Tomich was a key resource for the firm in sourcing, analyzing, and structuring new investment opportunities. Prior to joining Shelter, Mr. Tomich worked as Vice President, Client Services, for iXL, an Internet professional services and consulting firm. At iXL, Mr. Tomich led strategic Internet development initiatives for key clients including Sony Electronics, General Electric & Warner Bros. Previously, Mr. Tomich was a partner in Spin Cycle Interactive, a multi-media and Internet production company, which was acquired by iXL in Spring 1998. From 1996 to 1997, he was the COO, and founding partner, of Steeplechase Media, a leading broadband and Interactive TV production company. Mr. Tomich earned a BBA in Finance, with an emphasis in Russian Language, from Loyola Marymount University in Los Angeles.

Director: Kira Makagon

Kira Makagon has 17 years of experience in the high technology industry combined with a strong technical background. Kira was a co-founder, director and SVP of Products at Octane, with the overall responsibility for product development, marketing and strategy. She became the CTO at E.piphany after the merger. Previously, Kira was Vice President of Product Development at Scopus Technology, where as an early employee she saw three generations of product through delivery to market, a successful IPO and a subsequent purchase by Siebel Systems (NASDAQ:SEBL). Earlier, Kira held key positions in several successful high technology companies, with the start of her career being at Ingres Corporation. Kira holds a bachelor's degree in computer science from UC Berkeley, and an MBA from Walter A. Haas School of Business at the University of California at Berkeley.